

## **JOB OPENING**

### **Technical Support Specialist**

This position reports to a Business Development Manager and supports the sales organization and business development process by addressing product specification or application requirements. The successful candidate will also work closely with internal and external engineers and product specifiers to assist in product support related activities. In addition, the Technical Support Specialist will work closely with the management and marketing groups to support our growth initiatives. This position is based at our corporate headquarters in Wheaton, IL.

#### **The requirements for this position are as follows:**

- Minimum four-year college degree in a related agricultural engineering or agricultural technical discipline
- General understanding of field crop, orchard, vineyard and/or turf related spraying applications
- General understanding of general agronomic principals and agricultural practices would be a plus
- Ability to communicate clearly and concisely, both verbally and written
- Ability to travel approximately 25%
- Ability to make professional presentations to audiences with varying degrees of product or market knowledge
- Ability to operate lab equipment and test stands for product demonstrations and evaluation
- Ability to troubleshoot and problem solve quickly and effectively
- Proficient in Microsoft Office Suite, with 3D rendering and CAD file management being a plus
- Willingness to learn additional software, fundamentals of manufacturing processes, etc.
- Ability to function effectively within a team environment
- Ability to adapt to change in the presence of changing team and company needs

#### **Specific duties and responsibilities are as follows, but not limited to:**

- Providing technical information and assistance on a broad range of products to sales representatives, customers, vendors, team members and production departments as required
- Investigating customer complaints or requests and reporting results and possible recommendations
- Creating product support documentation and technical support literature
- Assembling sales data for analytical and business development purposes
- Assisting Product Engineering with the documentation of products specifically modified for customers
- Setting up, performing, and reporting on a wide variety of laboratory tests on a broad range of products. This includes both company and competitive products
- Travelling occasionally to visit customers, sales offices and attend trade shows
- Assisting in conducting product related training for sales representatives and customers
- Supporting company goals and objectives
- Working closely with other team members on day-to-day functions
- Working with other market development teams on related projects as necessary
- Accepting additional responsibilities as assigned by the Team Leader

EOE

To apply, please e-mail your resume to: [Pat.Maney@teejet.com](mailto:Pat.Maney@teejet.com)

TeeJet Technologies is a subsidiary of Spraying Systems Co. and is a leading manufacturer of precision spray nozzles, accessories, GPS guidance, control system technology and application data management.